Wooden Floors by Malcolm. 112 Saint Joseph's Drive Suite 307 Hamilton, ON L8N 2E7

December 18thth.2012

To whom it may concern,

It is with great pleasure that I write a letter of reference for Wooden Floors by Malcolm. as they are an excellent company that we feel we have been fortunate to have worked with.

Finding contractors that value efficiency and quality is tough. It is difficult, challenging work that often goes unnoticed. As a result, I particularly appreciate a good contractor that is willing to use innovation to translate our often complex and demanding designs into reality.

Architecture at its best reflects the organizations and individuals that choose to build. A good contractor will provide stewardship of the client's money, and will work hard to ensure what is built is of a suitable quality. Wooden Floors by Malcolm restored upwards of twenty thousand square feet of hardwood flooring during the restoration process at 118 James Street North. Their commitment to innovative solutions contributed to the project becoming a success. A key project in TCA Architects' portfolio, 118 James Street North provided a challenge to Wooden Floors by Malcolm. The company was able to rehabilitate floors that suffered from water damage and heavy coats of preservative chemicals to provide a beautiful finish to the building's interiors. Wooden Floors by Malcolm allowed our design intent to be realized and, as a result, almost every unit is occupied.

Wooden Floors by Malcolm is a company that achieves quality and provide excellent service to our clients while also being fair with the balance of scope, quality and cost. It is of note to mention that, despite a change in scope, the company did not increase its original quote. The company maintains a great stable of staff and subcontractors that are like-minded and hard working. They are thoughtful, creative and considerate people to work with. I believe that one can attribute much of their success to the extraordinarily professional manner in which they all comport themselves.

Having worked with many different Contractors across North America, the quality of the work of Wooden Floors by Malcolm is on par with anyone that I have worked with. In conclusion, I would recommend Wooden Floors by Malcolm to any client who needs innovative, cost-effective solutions for their flooring needs.

Regards,

William Curran, OAA

Principal